

WG 5.2.: Public services: quality and availability

| Impact Indicators | <i>Access to services and coverage by services (among the urban and rural population) /Quality of services provided / Reducing Corruption Perceptions Index</i> | |
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| Outcomes | 1. Favourable legal conditions created for effective and affordable service delivery at a local level, as well as unification of legislation in various sectors | 2. Improved capacity of LSGs to provide services |
| Effectiveness indicators | <p><i>The new version of the Law on Local self-government in Ukraine</i></p> <p><i>The presence of Sector Decentralization Policies / Strategies, standards and defined financing models in key areas of service delivery (services in the area of management, health care, education, municipal communal services, social protection, public order)</i></p> <p><i>The presence of formulas for calculating equalization subsidies in key sectors, based on unified service standards</i></p> | <p><i>Percentage of ATCs, which adjusted their structures, budgets and operating procedures for decentralized provision of services under the Sectoral policies and Strategies</i></p> <p><i>Percentage of ATCs where service provision meets the basic requirements / standards of service delivery</i></p> <p><i>Percentage of ATCs, which have sectoral strategies, and the level of implementation (in monetary terms) of programs developed on the basis of the sectoral strategies</i></p> <p><i>Number of communities covered by Centres for administrative services provision (CASPs) created according to the approved amalgamation plans</i></p> <p><i>Number of electronic services introduced at the municipal level / Number of communities offering all 55 or 75? administrative e-services (aligned to 20 EU sectors of services) defined as top priority within the Digital Agenda Program</i></p> <p><i>Percentage of registries / CASPs connected to the electronic interface</i></p> <p><i>Number of communities involved in schemes for providing services using the cooperation of local (territorial) communities (IMC)</i></p> |
| Outputs - inputs of different actors | <p>1.1 Approved concept of the Law of the General scheme of planning of the territory of Ukraine</p> <p>1.2 Updated Municipal land inventory at the state level and information system</p> <p>1.3 Updated Law on Inter-municipal cooperation</p> <p>- DESPRO and CoE</p> <p>1.4 Improved legal environment for small and medium enterprise development and the role of local self-government</p> <p>- PLEDDGE: intergovernmental forums in each oblast (region) and recommendations for improving the legal framework for SME development</p> <p>1.5 Political and legal framework for redistribution of competencies for the effective delivery of basic public services / Agreed legislation in various sectors</p> | <p>2.1 ATC reorganization according to the new Law on service delivery, and strengthening of their capacity</p> <p>- DOBRE: Development of plans in order to improve service delivery in ATCs and to integrate them into budgets</p> <p>2.2 ATCs are able to develop and implement the decentralized provision of services</p> |

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| | <ul style="list-style-type: none"> - PULSE: For 9 sectoral reforms - approved action plan, sectoral legislative acts - EDGE: Industry/sector-specific reform concepts and action plans related to decentralization | |
| | <p><u>1.9 Housing services and utilities</u> <u>Water and Sanitation</u> (National sectoral strategy / Regulatory and legal framework / Data collection and analysis system)</p> <ul style="list-style-type: none"> - DESPRO: National sectoral strategies and corresponding regulatory and legal framework related to rural water supply and sanitation - DESPRO: Sectoral strategic planning and programming methodology - DESPRO: Management Methodology for utilities responsible for water supply and wastewater (sanitation) using IT/GIS, as well as business planning methodologies <p><u>Solid Waste Management (SWM)</u> (National sectoral strategy / Regulatory and legal framework / Data collection and analysis system):</p> <ul style="list-style-type: none"> - DESPRO: Sectoral policy and corresponding regulatory and legal framework - DESPRO: Guidelines and recommendations on the organization of solid waste management, incl. through the mechanisms of cooperation of local communities | <p><u>2.9 Housing services and utilities</u> <u>Water and Sanitation</u> (Local strategies and programs / Financing of programs / Effective maintenance and servicing systems / Data collection and analysis system)</p> <ul style="list-style-type: none"> - DESPRO: Developing local medium-term water supply and sanitation programs in ATCs / supporting their implementation - co-financing - DESPRO: Supporting the creation of communal utilities in ATCs - methodology / guidelines - DOBRE: Developing local medium-term water supply and sanitation programs in ATCs / supporting their implementation - co-financing <p><u>Solid Waste Management (SWM)</u> (Sub-regional strategies / Inter-municipal cooperation schemes for efficient service delivery / Financing of programs / Effective maintenance and servicing systems / Data collection and analysis system)</p> <ul style="list-style-type: none"> - DESPRO: Developing local and sub-regional SWM strategies and programs - DESPRO: Supporting the implementation of local projects on solid waste management, incl. using the cooperation of local communities through co-financing - DOBRE, DESPRO: Developing and co-financing SWM programs in ATCs |